



FACT SHEET HAUT MONDE HILL STREAM RESORT & SPA

- Haut Monde Hill Stream Resort & Spa has cellular connectivity of all the networks except for Airtel. Jio and Vodafone work best here.
- Wi-Fi services are available at the resort. Kindly connect with the front desk once you reach Haut Monde Hill Stream Resort. Passwords are shared below:
A.) Upper Wing: Hill Stream Resort 1 - hillstream ; Hill Stream Resort 4 - hautmonde ; B.) Lower Wing: Hill Stream Resort 3 - @admin123 ; Hill Stream Resort 5 - conference
- It is advisable for the ladies to come in flat or sports footwear and avoid heels as it is hilly terrain and commuting in heels would be difficult.
- We have limited AC Rooms available at Haut Monde Hill Stream Resort & Spa, therefore, kindly consult your representative if you would like to make special requests for AC Rooms.
- Our Check-in Time is 2:00 PM and Check-out time is 12:00 Noon
- All Balance Payments need to be settled at the time of check-in itself. Late payments of the balance amount will not be entertained.
- Buffet Breakfast, Buffet Lunch, and Buffet Dinner are strictly served in our Restaurant Area. Kindly note that the availability of buffet meals is subject to the occupancy of Haut Monde Hill Stream Resort & Spa.
- Breakfast Buffet timing are 8:30 AM - 10:30 AM, and Dinner Buffet timings are 8:30 PM - 10:30 PM
- Room Service timings are 8:00 AM - 10:30 PM
- Haut Monde Hill Stream Resort & Spa is located in a dense forest cover habitat, there might be a possibility that you may encounter some insects, although we fumigate areas regularly.
- We understand that the comfort of our guests is of utmost importance. In case of any power outage, our resort is equipped with an inverter that provides electricity backup for basic necessities like lighting and fan. Please note that the backup does not include AC, TV, Sockets, and Geyser.
- Rooms with a Valley View are subject to availability.
- For Group Reservations, allotment of rooms nearby/adjacent to each other are subject to availability.
- Consumption of Liquor and Tobacco is strictly prohibited in Public Areas.

- **Our Swimming Pool Timings are 9:00 AM - 6:00 PM**
- **Swimming Pool would be closed every Tuesday for Maintenance. Dates of maintenance can change without prior intimation. Kindly consult our guest experience team for the same.**
- **Consumption of Food and Drinks is strictly prohibited near the Swimming Pool Area.**
- **Consumption of Outside Food is strictly prohibited inside Haut Monde Hill Stream Resort & Spa.**
- **Usage of a Swimming Pool without a Swimming Costume is strictly prohibited.**
- **Please note that our lawn is undergoing further improvements, and we apologize for any inconvenience caused as you may not find grass in some areas.**
- **We are located at a distance of 10 km ahead of Maldevta Road towards Surkanda Devi Dhanaulti Road.**
- **The road leading to Haut Monde Hill Stream Resort & Spa from Dehradun is a Narrow Hill Road, please drive carefully.**
- **Our in-house driver is available for limited hours, therefore, kindly inform the front desk in advance if you require late night assistance.**
- **We are located in a very serene and offbeat location and have limited market connectivity. Therefore, it is advisable to carry your necessary essentials beforehand.**
- **We are an Experiential Resort, therefore, we do not promote luxury but rather a more simpler way of wellbeing.**