

## FACT SHEET

- The Resorts location has cellular connectivity of all the networks except for Airtel. Jio and Vodafone work best here.
- Wi-Fi services are available at the resort. Kindly connect with the front desk once you reach Haut Monde Hill Stream Resort. Passwords are shared below:
  - A.) Upper Wing: hillstream
  - B.) Lower Wing: @admin123
- It is advisable for the ladies to come in flat or sports footwear and avoid heels as it is hilly terrain and commuting in heels would be difficult.
- As we are located in a Hill Station, we do not require AC and all our rooms are Non - AC, the heat is only there from 2:00 PM to 4:00 PM
  - Our Check-in Time is 2:00 PM and Check-out time is 12:00 Noon
- All Balance Payments need to be settled at the time of check-in itself. Late payments of the balance amount will not be entertained.
- We have One Gypsy Ride available to cater to your traveling while inside the resort
- Our Main Kitchen, Lawn Area, and Swimming Pool Area are situated in the Down Wing Area. Distance of these amenities from Nirvaan Studio and Nirvaan Studio Suite is a 4-5 Mins walk.
- If you are staying in our Upper Wing area, Room Service orders will take upto 45 minutes.
- Buffet Breakfast, Buffet Lunch, and Buffet Dinner are strictly served in our Restaurant Area.
- Our resort is located in a Jungle, there is a possibility that you may encounter some insects, although we fumigate areas regularly.
  - Consumption of Liquor and Tobacco is strictly prohibited in Public Areas.
    - Our Swimming Pool Timings are 9:00 AM - 6:00 PM
  - Usage of a Swimming Pool without a Swimming Costume is strictly prohibited.
- We are located at a distance of 10 km ahead of Maldevata Road towards Surkhanda Devi Dhanaulti Road.
- The road leading to the resort from Dehradun is Narrow Hill Road, please drive carefully.
- Our inhouse driver is available on limited hours, kindly inform the front desk in advance if you require a late night assistance.
  - We are located in a very serene and offbeat location and have limited market connectivity. Therefore, it is advised to carry your necessary essentials beforehand.
    - We are an Experiential Resort, therefore, kindly do not expect luxury.